



City of Riverbank

Development Services Department
6707 Third Street, Riverbank, CA 95367

January 2016

Subject: Water Meter Replacement Project beginning January 2016

Dear Riverbank Resident:

Beginning in January 2016, the City of Riverbank will start a project to replace and upgrade all of the aging residential water meters.

City crews are working with contractor National Meter and Automation, Inc. to install the new water meters and replace water meter boxes if not up to City Standard. The contractor will be operating in the City between the hours of 8:00am to 5:00pm, Monday through Friday. It will take approximately 30-45 minutes to replace each meter and water services will be briefly interrupted during installation. All residential meters are scheduled to be replaced by December 2016.

Door hangers will be distributed 10-14 days before the contractor arrives at any address. The contractor will attempt to contact the property the day they arrive and will leave a door hanger after the work is completed.

Please clear the area around the meter when contractors are scheduled to arrive. Residents are not required to be present during the meter replacement. If the contractor cannot gain access to the meter they will schedule a follow-up visit.

The new water meters will allow residents the opportunity to track personal water use from a computer or internet mobile device. The new meter will also alert the City of potential leaks so repairs are made more quickly, minimizing property damage, reduce water loss and improve water conservation during the drought. Residents will be notified when the new online system is available, anticipated in late 2016.

The City of Riverbank's drinking water will remain safe throughout the project. Thank you for your cooperation and patience during the upgrade of your water meter.

Project updates, along with a map and an installation schedule, are available on the City of Riverbank website: www.riverbank.org see Water Meter Project under "Current Topics". Please call the City of Riverbank, Development Services Department at (209) 863-7155 with any questions or feedback.

Sincerely,

Laura Graybill
Project Coordinator