

OFFICE OF THE DIRECTOR
DEPARTMENT OF MOTOR VEHICLES
P.O. BOX 932328
SACRAMENTO, CA 94232-3280



September X, 2018

Customer
Street Address
City, CA 99999

Re: Processing Error in Your Voter Registration Information

Dear DMV Customer:

This is to notify you that an error occurred in processing voter registration information you supplied during a visit to a Department of Motor Vehicles (DMV) field office between April 23 and August 5, 2018. There was no security breach – however, your voter registration information on file with elections officials may not be accurate. You have been identified as an affected customer and need to take action. This error was caused by DMV, was not your fault, and DMV sincerely apologizes for this inconvenience.

This letter provides information on what happened and what you need to do to correct any errors.

What Happened: Under federal and state law, DMV customers are offered an opportunity to register to vote when they visit a field office. If a customer affirms they are eligible to vote, their voter preferences are sent to elections officials. DMV recently discovered a problem affecting a relatively small percentage of its customers who visited its offices between April 23 and August 5, 2018. For those customers, DMV transmitted voter information to elections officials that was different than the information provided by the customer, such as whether they chose to vote by mail, their choice of political party, and whether they intended to register to vote.

What You Need to Do:

- Go to the California Secretary of State's website and review your personal voter information; <https://voterstatus.sos.ca.gov>
- To make changes, go to: <https://registertovote.ca.gov>

For further information, to cancel your registration, or to obtain a paper registration form, call the California Secretary of State at: 1-800-345-8683.

If you already corrected voter registration record since visiting the DMV, you do not need to take any further action.

Sincerely,

JEAN SHIOMOTO
Director